

Return to C2 Vertical Safety

Send with a copy of the delivery note that the return applies



Reason of return:

- Return by arrangement Change of product Misdelivery Return of samples

OBS! This return document should NOT be used for complaints or repairs. See the back for more information.

Return sent to:
C2 Vertical Safety, c/o CELOG AB
Libro Ringväg 3
752 28 UPPSALA

Date:		Order number:		C2s invoicenummer	
Name/customer number:				Our reference:	
Phonenumber:			E-mail:		
	Art.nr	Qty	Unit	Name	Comment
1					
2					
3					
4					
5					
6					
Other comments					

C2 Vertical Safety AB, Börjegatan 78, 752 29 Uppsala. Phone: 018-67 79 90

www.c2safety.com, info2safety.com



Return Policy

General return rights on products marketed by C2 Vertical Safety do not apply, but must be made in agreement with C2.

Right of return does not apply to:

- Products with reduced prices
- Outgoing products
- Custom-made goods (e.g. cut ropes)
- Mounted kit

Compensation for shipping cost:

Shipping costs are only reimbursed in cases where the reason for the return has a background in a fault from C2 Vertical Safety. For example, we will replace shipping costs for faulty picks or delivery of products. Contact us and we will send you a return ticket which you can use for the return.

Complaints and repairs

C2 Vertical Safety strives to provide our customers with the best customer care, which is to handle complaints in a quick and easy way. C2 has chosen to handle complaints using a web-based system.

Note that C2 never approves a complaint in advance, if you choose to replace the customer before C2 has approved the complaint, it's your risk.

C2 prioritises the complaints that are registered in our system. In the event that the complaint is not approved, shipping will be charged in cases where the complaint is NOT registered in our system.

How to complaint a product:

Visit www.c2safety.com, click on "Reklamation". Fill in the form.

Print the delivery note, keep a copy and send a copy with the product to:

C2 Vertical Safety AB
c/o CELOG
Libro Ringväg 3